

# ROYAL BRASIL HOTEL

*Welcome in our hotel!*

In order to let you and other guests have a comfortable time in our property, we kindly request you to adapt to the following rules. Our team will be at your service at all times, but if you still have wishes or questions, we would like to hear those. We wish you a pleasant stay!

## *Hotel Management!*

- For general safety, the staff may ask for some identification
- For safety of our guests and to protect the belongings of the hotel, cameras have been installed in the hotel. Everyone in the hotel accepts that video recordings are being made, which could be used as supporting material when needed
- The staff is fully authorized to refuse the entrance of any individual or to ask someone to leave the property. In case of not following this decision, the staff will contact the local authorities
- Guests who are younger than 18 years will only be admitted if they are accompanied by an adult of 18 years or older
- **Every hotel guest needs to be dressed in proper clothing and shoes in public areas of the hotel**
- For the peace of other guests, excessive noise needs to be avoided
- Instructions of the hotel staff need to be followed at all times
  
- **Smoking in the room is prohibited (with a fine of \$100)**
- Pets are not allowed
- Furniture in the room must not be moved
- Under no circumstances shall belongings of the hotel be taken outside the room
  
- Your room will be cleaned every 2 days, but if you need this service earlier, please contact the front desk
- Found articles can be dropped at the front desk
- **Any damage and/or loss to/from belongings of the hotel, caused by the guest, will be charged at check-out**
- In case of nuisance, illegal matters or disturbance of the peace in the hotel, caused by a guest, it will be fully at the hotel's discretion to cancel the reservation, without any restitution of the reservation fee
  
- Undesirable behavior (such as unwanted intimacy, racism, discrimination and aggression) against the staff and/or other guests will not be tolerated
- Undesirable or provoking behavior (such as prostitution) in or around the hotel property is prohibited
- Visible carrying and/or possession of any arms inside the hotel is forbidden
- **It is forbidden to have more people in the room than the quantity that was agreed on at the reservation or check-in**
- Receiving visitors in the room without notifying the staff is prohibited
- In case of not adapting to above hotel rules, the hotel staff is authorized to enter the room, for inspection and to try to restore the peace
- **The hotel is not responsible for the loss and/or damage of your personal belongings. There is a safe in the room, where you can leave your valuable belongings**